

PostNord AS (Norway)

POSTNORD MYPACK HOME SMALL - WITHIN NORWAY

Offer your private customers delivery with PostNord MyPack Home Small when they order their goods. PostNord MyPack Home Small is a fast and secure parcel service aimed at companies that deliver small items with a low value to private customers in Norway. We collect the parcel from you and then deliver it home to your customer's mailbox or door step. The recipient receives a SMS when we have delivered the parcel.

DELIVERY TIME

PostNord MyPack Home Small items are normally delivered to the recipient's mailbox no later than two (2) working days after reaching Postnord Terminal in Oslo.

DIMENSIONS AND WEIGHT (PER PARCEL)

Maximum size: L: 45 cm W: 30 cm H: 20 cm

Minimum size: L: 14 cm W: 9 cm H: 1 cm

Maximum weight: 2 kg/parcel

Minimum weight: 50 g/parcel

ELECTRONIC DATA INTERCHANGE (EDI)

The MyPack Home Small service is required to give electronic advance notification via EDI.

You can set up electronic advance notification by using a transport administration system approved by PostNord.

PICK-UPS AND TRANSPORT BOOKING

All MyPack Home Small must be collect in a designated labeled load carrier before pick-up for sorting at a PostNord Terminal. The load carrier must be labeled with a PostNord Groupage label addressed to distribution hub. Recipient client number 3552692.

The service includes pick-up. If you need goods delivering on a daily basis, we can agree on fixed collection times. One-off pick-ups of Groupage (Postnord Home Small load carrier) can be booked in the following way: <https://portal.postnord.no/transport/booking/b2b>

NOTIFICATION

PostNord notifies the receiver on delivery of the parcel by SMS or email.

PRE-NOTIFICATION

PostNord provides the recipient with pre-notification via text message. The advice includes information stating that the parcel is on its way to the recipient. The notification can be turned off in myPostnord.

Notification is sent via SMS and/or e-mail, according to the information provided by the sender for the recipient.

DELIVERY

PostNord MyPack Home Small is delivered without confirmation of receipt.

In case parcel can not fit in mailbox, if EDI specifies Bag on Door it will be delivered accordingly (if door is maximum 250 m from mail box). If not the parcel gets delivered to a pick-up point.

PRICING

The price is calculated per parcel.

Freight is calculated based on real weight of the parcel. The price list is based on weight intervals regardless of the area in the country to which the parcel is being sent.

See prices at <https://www.postnord.no/en/business/services-businesses/prices-and-terms>

An extra charge is added for parcels exceeding maximum measurements.

CONTENTS

The contents value is recommended not to exceed 1000 NOK.

The parcel may not contain dangerous goods. For items that are classed as 'prohibited contents', check the Special Terms and Conditions for each service at <https://www.postnord.no/en/business/services-businesses/prices-and-terms>.

LIABILITY

Parcels which are sent by MyPack Home Small are exempt from any compensation.

FREIGHT DOCUMENTS

All parcels must have a freight document. An approved, standard transport label for MyPack Home Small is used as a freight document.

ADDRESSING

State the recipient's contact person and delivery address. A specific administration code must be noted on the parcel label. Instructions will be given from Postnord EDI department.

(edi@postnord.com)

FORWARD DELIVERY

Forwarding is not included in the service.

PRODUCT CODE

MyPack Home Small Code 72

ADDITIONAL SERVICE

Bag on Door ZDP.